PERFORMANCE REQUIREMENTS SUMMARY

For use of this form, see AR 5-20; the proponent agency is ACSIM.

REQUIRED SERVICE	PARAGRAPH NUMBER	STANDARD	MAXIMUM ALLOWABLE DEGREE OF DEVIATION FROM REQUIREMENT *(AQL)*	METHOD OF SURVEILLANCE	THE PROPORTION OF REQUIRED SERVICE TO TOTAL CONTRACT PRICE
Provide qualified Family Practice Physician.	PWS 3.3.2.4	Provide qualified Family Practice Physician on required start date.	No more than X days late.	Observation by COR.	X% reduction in invoice for CLIN 000X for first full (30 day) monthly invoice.
Provide qualified Family Practice Physician.	PWS 3.3.2.4	Provide qualified Family Practice Physician on required start date.	Each X days prior to required date.	Observation by COR.	X% increase in invoice for CLIN 000X for first full (30 day) monthly invoice for <u>each</u> 5 day period prior to required date.
Provide quality Family Practice Medicine Services.	PWS 3.3.5.2	Provide Family Practice Medicine Services without substantiated customer complaints at XYZ MTF.	No more than X substantiated complaints per X Days.	Customer Survey cards or other documented complaints.	X% reduction in invoice for CLIN 000X for monthly invoice following month in which substantiated complaints confirmed.

DA FORM 5473-R, NOV 85

USAPA V1.00

Appendix 5 Annex 3